### Property Development Risk Analysis Mandalika Resort **Lombok Tourism Area**

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Abstract: The role of the property sector to the national economy is very important. Not only its role in absorbing labor but also contributions to improving national economic growth. Great relevance to other sectors of the economy also makes the property sector requires strict protection and supervision of various parties, especially the government. It aims to prevent systemic risk due to the fall of the property sector to other economic sectors. Risks and uncertainties always occur in property development. The risk of an effect on every stage of the process of the development of ideas, feasibility studies, commitment to the construction and operation phase. The risk management process is generally a continuous and iterative process, even every kind of development is different and unique properties. This study aims to identify sources of risk, risk factors, the level of hazard, vulnerability level, the level of capacity and determine the priority risks in property development process.

Steps being taken in this study include: the identification of sources of risk, the stage of identification of risk factors, the stage of identification of the level of hazard, the stage of identification of the level of vulnerability, the stage of identification of the level of capacity, the stage of risk analysis and risk priority index (IPR). Conceptually, the proposed method in this study refers to the key measures of risk management that includes identification, qualitative risk analysis in the process of property development. Data collected through interviews and questionnaires by resource persons involved in property development in the tourism area Mandalika Resort Lombok in West Nusa Tenggara Province.

Results of research on the development of the area Mandalika Resort Lombok can be concluded that the stages of development that are most at risk is the stage of an idea (IPR = 0.152), followed by the stage of feasibility (IPR = 0.067), then the commitment stage (IPR = 0.036), construction (IPR = 0.026) and stage management (IPR = 0.010). The results of this assessment indicate that the idea stage is the stage of development of the property are recommended to get treatment or priority risk response. Concluded the process of property development in the region Mandalika Resort Lombok is not worth continuing before risk mitigation that is unacceptable.

**Keywords:** Property Development, Risk Analysis

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#### **INTRODUCTION** I.

Property development is one of the most dynamic businesses, risky and challenging. However, property development has a bad reputation in managing risks. Businesses in the property, as well as with businesses in all other economic areas, it is necessary to manage any risks they face so that a balanced relationship between rentabiltas (rate of return) and liquidity of its business is not disrupted by events, both economic and non-economic, which occurred outside the business. The more successful entrepreneurs to mitigate the risk of the more interested he is to invest their capital, and vice versa. The ability to manage this risk also depends on the extent of risk, both in economic and non-economic it faces in the environment is concerned. The smaller this environmental risk, the smaller the threat that needs to be managed so that it will increasingly attracted entrepreneurs to invest their capital and expand its business, and vice versa. Estimating the risk ofinvestment in the property sector faced in different countries. RREEF is a division of asset management (asset management) Deutsche Bank AG are managing the business management of investment property (real estate) with headquarters in Frankfurt Germany and branches in various countries in the world have a lot of reviewing one company risk estimates. Method of estimation of RREEF took into account, among others; macro economic conditions, political stability, the level of transparency, the legislation, the quality of tenants (tenancy risk), and liquidity of the company concerned. By using a scale from 0 to 5, RREEF this gives the average number of average of 3.0 to 3.7 for the global and Asia. The risk level of a few cities in Asia in the context of the global average and Asia is shown in Table-1. Table-1 shows that there are no cities with the risk level below the global average, while those below the Asian average but above the global average is Hong Kong, Singapore, and Tokyo.

(Asia's New Real Estate Investment Trus,2007)					
City	Risk Level				
Global Average	3,0				
Asia Average	3,7				
Hong Kong	3,1				
Singapore	3,4				
Bangkok	4,1				
Kuala Lumpur	3,8				
New Delhi	4,2				
Seoul	3,7				
Tokyo	3,3				

 Table-1 Risk Level Property Enterprises Cities in Asia
 (Asia's New Real Estate Investment Trus, 2007)

Enterprise organization's ability to manage risk is highly dependent on the factor of the company and the characteristics of the project and should take into account vulnerability (vulnerability) for risk identification and assessment. In the property development process need to refer to the opinion. Ezell et al (2000) and Sarewitz et al. (2003) which states that the vulnerability is characteristic of a system that would create the possibility of the influence of damage, danger, and failure. Dikmen et al. (2006) reported vulnerability is a system that serves as the control and management (controllability/manageability). While Zhang (2007) states that the vulnerability as the vulnerability of the project (project vulnerability) which is the level or the capacity of the system to respond or cope with risk events. Risk is a function of the values of threats, consequences, and vulnerabilities. The objective of risk management is to create a level of protection that alleviate vulnerability to threats and potential consequences, thus reducing the risk to an acceptable level. The implementation of risk management process is one step that can be done to create continuous improvement. The risk management process is also often associated with decision-making processes within a company. This process can be applied in all activities, position, project, product or asset.

Observing the property industry business cycle trip in Indonesia from year to year, indeed experienced ups and downs. In the era of the 1980s, the property business had reached the peak (boom), then in 1983 fell in the lowest point, and in 1986 affected by the oil crisis. Subsequently in 1989, the property sector back to its heyday. Unfortunately, the condition did not last long because in 1993 re-dropped. Business property returned to find the position of a peak in 1997, before the economic crisis hit Asia. Once the crisis hit, the property sector plummeted to the lowest level. Gradually, the real estate business began to rise in 2000, reaching a peak in 2007.

Based on the above it can be concluded that the property business in Indonesia is still experiencing many obstacles and problems, so the need to integrate risk management process in property development. In this study, the risk management process will be applied to the development of properties in the region Mandalika Resort Lombok Tourism. Expected results of this research could overcome the lack of understanding and solutions regarding the implementation of risk management, especially property development in Indonesia.

#### II. LITERATURE REVIEW

The property is defined as "land and all improvement made both on and to land" means land with all the repairs, or land and all the objects that are attached on top of it (the building) and fused to it (Simanungkalit, 1996) in Armaini (2006). Property is something that is owned, which is something that can be possessed or anything that can be made the object of ownership. While the notion of the Real Property is is the interest, benefits and rights inherent in the ownership of real estate, which means the interest, profits and rights relating to ownership of land and buildings as well as improvements that are attached to it (Rafitas, 2005). Property development model (Peiser and Frej, 2003) consists of five (5) stages. Figure-1 shows the property development process Peiser and Frej (2003).

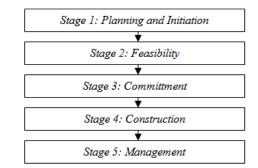


Figure-1. Property Development Model (Peiser and Frej, 2003)

1) The first stage: Planning and Initiation. At this stage begins with the preparation of project administration as a draft preliminary design, site selection, see market opportunities.

2) The second stage: Feasibility .

Conducted a study of market opportunities, feasibility of project financing, planning adapted to the regulations of the local authorities.

3) The third stage: Commitment .

Apply for building permits, land acquisition, marketing

4) The fourth stage: Construction.

At this stage begins with the tender the construction work with a partner or contractor, start of construction jobs, control the cost, quality and time.

5) The fifth stage: Management. At this stage, property marketing, penjualaan and asset maintenance. Aspects of property development are some things that will be evaluated in a reciprocal relationship at any time of the investment decision. Every aspect of the development consists of the preparation of the transaction on the market activities, transactions, and activities to control the consequences of the transaction.

Aspects of development can be divided into (Gehner, 2008):

1) Land Development: all activities concerning the preparation and control of land acquisition and land ready to build, including site selection, land ownership investigation, bought the land and site preparation for building.

2) Design: all activities concerning the preparation and control of the realization of designs, including the initial idea, the concept of the first spatial, physical feasibility studies, the selection of architects, consultants

(engineers, landscape architects), design management process.

3) Entitlement: all activities concerning the maintenance of all licenses.

4) Financing: all activities concerning the investment fund.

5) Construction: all activities concerning the physical realization of the project, tendering and contracting,

construction supervision, and control of planning and costs.

6) Leasing: all activities concerning the marketing of property projects, including market analysis, feasibility studies, promotional activities and lease agreements.

7) Sales : all activities concerning sales of property projects, including market analysis, valuation, promotional activities, closed sales contracts and property management.

Activities related to every aspect of development can not be done simultaneously for each phase, activity interact in some cases depending on the time. Interaction means that a single activity can be carried out simultaneously in several stages in the development process and some are different for each stage or phase. Second, the process is interactive in the sense that the values of certain variables in this process is conditioned by the values of certain other variables (Gehner, 2008), in other words the result of an activity affects the activity of the other. Time dependence implies that the activity must be completed before another can begin.

Fase					
Activity	Initation	Feasibility	Commitment	Construction	Management
Land Development	Site selection, investigation of land ownership	Soil Investigation	Land Purchase	Site preparation	
Design	Development of idea, spatial concept	Development of PoR and preliminary design, selection of architect	Development of final design and engineering		
Entitlement	Investigation of zoning plan and necessary permits	Investigation of environmental effects	Aplication of building permit, communication with interest group	Secure necessary (building) permits, application usage permit	
Financing	Analysis bay back of envelope pro forma	Analysis of economic feasibility, arranging project financing	Controlling budget	Controlling budget	Closing loan generating profit
Construction		Cost engineering	Selection contractor	Excecute building contracts, supervision of construction	After care facility/technical management
Leasing	Watching market trens, determining, target market	Market analysis, market feasibility study	Marketing plan, closing pre rental agreement	Marketing and promotion, closing pre rental agreement	Closing rental agreements
Sale	Watching economic trends				Property management, sale contract sale of

**Table-2.** Activity in the Process Aspects of Property Development (Gehner, 2008)

					project
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According to Cooper and Chapman (1987) provide an understanding of the risk of a condition in which there is a possibility of profit or economic or financial loss, damage or physical injury, delay, as a consequence of uncertainty over the implementation of an activity. According Djojosoedarso (2003) states that a risk arises because of the uncertainty that results in a person's doubts about his ability to extrapolate the results of which will occur in the future. In the context of the project, the PMBOK (2004) provides a definition of risk as a condition or event not sure that if the case will have a positive effect and a negative effect on the project objectives. Kerzner (1998) defines risk as events or factors that the event will increase the likelihood of not achieving the purpose of the project time, cost, and performance. In conjunction with the project, then the risk can be defined as the cumulative impact of uncertainty that negatively impact the project objectives. According Kerzner (1998) also explained that in the context of the project, risk management means systematically identify the type, magnitude, and source of risk for the onset of the project cycle, and then prepare the appropriate response to address these risks. In connection with the project management of property risk management is a very useful tool for project management in support of project management to avoid circumstances that can lead to cost over-runs, delays in achieving the schedule, or can not meet the specified performance. Risk management on the project can provide better control for the foreseeable future and significantly provide opportunities achievement of targets.

#### III. RISK ANALYSIS

The development of the concept of risk according to ISDR (2002) which defines the appropriate risk following Equation 1:

#### Risk = Hazard x Vulnerability (1)

Thus, the risk is the interaction with the threat of vulnerabilities. Components of the threat (hazard) in Equation 1 is defined as the probability of threat events that occurred at a certain period of time and vulnerability are exposure-dependent relationship with the capacity as the potential to reduce the impact of threats. Vulnerability reflects the capacity of individuals, groups, social economy to withstand the impact of a hazard. If the capacity is low and even a small threat can cause a system failure (Zhang, 2007). Based on Equation 2.4 that risk is a function of the probability multiplied by the impact (R = f [Probability x Impact]) can be transformed that risk dipengruhi by hazard multiplied by vulnerability (Risk = Hazard x Vulnerability), while the vulnerability is influenced by Capacity, there by Risk = Hazard x Vulnerability / Capacity. Risks in property development must be considered and managed at every activity activity. Property development process generally consists of five (5) stage: initiation, feasibility, commitment, construction and management. Each stage has a different activity activity and sensitivity to risk. There needs to be a risk assessment at every stage of the development of the property to determine the risk level of each stage so as to assist in the decision making process whether it is feasible or not feasible activities conducted with respect besanya indicator of the level of acceptance of risk in this study is called the index of priority risks (IPR). Business property development is a promising and challenging, so that there is an element of threat, vulnerability, capacity management. Based on the description above can be assumed that the risk of developing the property may be influenced by the level of threat, vulnerability level, and the level of capacity. Thus in this study assumed that the threat is a function of the probability events, and vulnerability and capacity is a function of the impact events. In this study to measure the risk of property development analyzed by Equation 2 as follows:

#### Rpi = <u>Hpi x Vpi</u> Cpi

(2)

Where:

Rpi = Risk in Property Development

Hpi = Threat in property development

Vpi = Vulnerability in property development

Cpi = The capacity in property development

# In the context of this study it is assumed that the level of threat, vulnerability, and capacity can be explained as follows:

1) Hazard is a condition that has the potential of causing damages to the company caused by the activity of the property development process such as land development activities, design, financing, licensing, construction, marketing and sales. Menururt Thomas (2008) in relation to property development such threat level: high market growth, shifting buying behavior of people to buy property and the opening of a more diverse product diversification in property management.

2) Vulnerability is a vulnerable condition for the company and as weakness in performing activities of property development processes that may be economic vulnerability, environmental, physical, and social relationships. In accordance with the definition of vulnerability, in connection with property development, according to Thomas (2008) vulnerabilities such as: information about the property is not up to the introduction of products, the management company is not professional, the limited amount of human resources that have the capability in property management services and marketing services standard yet.

3) Capacity is the strength or the ability of the company to achieve the goal of reducing the possible risks that will arise with the use of existing resources. According to Thomas (2008) factors including capacity in property development.

#### **IV. RANKING PRIORITY RISK**

Determination of the risk level of priority do the following stages: assessment of the threat level, the level of vulnerability assessment, assessment of the level of ability, interest level assessment criteria for the purpose of the parties, and the calculation of IPR (risk priority index).

#### 1) The interest rate criterion

Based on the existing problems, the structure of the criteria as well as alternative can be arranged in a hierarchical system. Related to this thinking, the Analytical Hierarchy Process chosen as the appropriate method to determine the level of interest.

#### 2) Assessment of Risk Priority Index (IPR)

Assessment of risk priority index (IPR) can be performed after the weight of importance criteria for the purpose of the parties is obtained. Calculation of risk priority index (IPR) is the result of the analysis of the weight of importance of each level and the value of risk based on the level of threats, vulnerabilities and capacity levels. Assessment of risk levels of priority starting with the assessment of the level of threat, vulnerability level, the level of capacity and takes into consideration the interests of the relative weight of the criteria specified.

IPR is calculated using the formula (Brojonegoro, 2004) in accordance with Equation 3 as follows:

# IPR = A (A1 x value risk a1 +...+ A6 x value risk a6 + ....+ D (D1 x weight d1 +...+ D5 x risk value d5 (3)

IPR = Risk Priority Index; A-D = Weight of Alternative Level 2 (based on analysis of respondents); A1, A2, ....D5 = Weight of Alternative Level 3 (based on analysis of respondents); risk values a1, a2 risk value, ...., the value of risk d5 = Value risk

#### V. RESEARCH RESULT

Risk analysis begins with identifying sources of risk, identifying the level of threat, identify the vulnerability, identifying the level of capacity and prioritize risks. The risk value is calculated as follows: for example, a resource assessment # 1 at the idea stage to the risk of site selection and land ownership (A1) as follows:

Hazard1(H1)=3, Vulnerability1(V1) = 3, Capacity1(C1) = 3, Risk1(R1) = 3 x (3/3) = 3.00; normalized 3/25 = 0.12

Hazard2 (H2) = 4, Vulnerability2 (V2) = 4, Capacity2 (C2) = 3, Risk2(R2) = 4 x (4/3) = 5.33; normalized 5.33 / 25 = 0.21

The average value of risk A1 = (R1 + R2) / 2 = (0.12 + 0.21) / 2 = 0.167

Recapitulation Mandalika Resort value of the risk areas in accordance with Table-3

No.	Stage	Risk Sources			Resp.			Risk
		(SR)	N#1	N#2	N#3	N#4	N#5	Value
		A1. The risk of site						
		selection and land						
		ownership	0,167	0,167	0,100	0,213	0,180	0,165
Ι	INITIATION	A2. Preliminary design risk	0,125	0,135	0,053	0,160	0,160	0,127
		A3. Risk investigation						
		zoning and licensing						
		process	0,140	0,280	0,080	0,267	0,267	0,207
		A4. Interest rate risk and						
		inflation	0,155	0,113	0,085	0,200	0,140	0,139
		A5. The risk of market						
		segments and market	0,200	0,160	0,100	0,133	0,140	0,147

Table-3 Risk Value Mandalika Resort Area

Property Development	Risk Analysis Mar	ndalika Resort Lon	nbok Tourism Area
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							1	
		opportunities						
		A6. The risk of economic						
		policies	0,213	0,140	0,100	0,187	0,105	0,149
								0,156
		B1. Risk analysis of soil investigation	0,125	0,160	0,170	0,203	0,110	0,154
II	FEASIBILITY	B2. Risk analysis of design	0,205	0,164	0,160	0,300	0,187	0,203
		B3. Legal and political risk analysis	0,207	0,093	0,125	0,227	0,120	0,154
		B4. Risk analysis of economic feasibility	0,200	0,124	0,160	0,160	0,187	0,166
		B5. Risk analysis of construction costs	0,187	0,167	0,155	0,180	0,105	0,159
		B6. Risk analysis of marketing and sales	0,120	0,120	0,093	0,207	0,187	0,145
								0,164
		C1. Risk land purchase	0,140	0,207	0,155	0,137	0,125	0,153
III	COMMITME	C2. Risk final design						
	NT	_	0,140	0,160	0,140	0,207	0,105	0,150
		C3. Risk licensing	0,140	0,180	0,160	0,350	0,125	0,191
		C4. The risk of project						
		financing	0,085	0,160	0,180	0,260	0,066	0,150
		C5. Risks of construction						
		contracts	0,120	0,200	0,213	0,208	0,100	0,168
		C6. Risk marketing						
		agreement	0,120	0,140	0,167	0,105	0,160	0,138
								0,158

Table-3 Risk Value Mandalika Resort Area (continous)

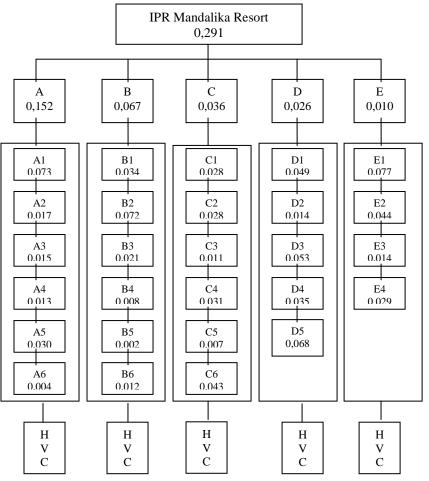
No.	Stage	Risk Sources			Resp.	,		Risk
		(SR)	N#1	N#2	N#3	N#4	N#5	Value
		D1. Land clearing risk	0,236	0,400	0,280	0,207	0,193	0,263
IV	CONSTRUCT	D2. Permitting the construction ris						
	ION		0,247	0,253	0,120	0,140	0,140	0,180
		D3. Risk control project cost						
		budget	0,210	0,230	0,300	0,187	0,182	0,222
		D4. Risk supervision of						
		construction work	0,327	0,280	0,200	0,120	0,160	0,217
		D5. The risk of market						
		competition	0,213	0,283	0,210	0,140	0,167	0,203
								0,217
		E1. Risk financing targets						
		development	0,180	0,135	0,213	0,140	0,140	0,162
V	MANAGEM	E2. Risks maintenance and						
	ENT	submission of work	0,155	0,240	0,145	0,213	0,120	0,175
		E3. Risikotarget marketing	0,140	0,200	0,140	0,140	0,140	0,152
		E4. Risk sales target	0,227	0,128	0,215	0,125	0,125	0,164
								0,163

According to Table-3 for Mandalika Resort area of highest risk value is 0.217 construction phase; The next stage of the feasibility of 0.164; 0.163 management stage; 0.158 commitment stage; and 0.156 idea stage. The risk priority index Mandalika Resort area according Figure 2 below:

Level I (goal)

Level II (criteria)

Level III (sub criteria)



Level IV (alternatif) Figure-3 Risk Priority Index Mandalika Resort Area

### VI. DISCUSSIONS

Mandalika Resort Lombok region in accordance with the master plan of the planned selus 1,175 Ha. But in 2011 the land is problematic in Tourism Region Mandalika Resort divided into three groups, namely, land that has not been freed, lands occupied population because the long unfinished, the land is still a lawsuit until 2014 covering an area of 135 hectares. PT. Development of Tourism Indonesia (ITDC) as the company is given the task by the central government to manage the region until the year 2014 has not been able to carry out construction of the reasons investors have committed to invest cancel cooperation and bailouts of government have not been realized. According to the results of surveys and interviews with local community leaders that the region Mandalika Resort construction is still encountered many obstacles and problems include land acquisition, ownership, investors to invest is low, the financial support from the central government have stalled. Based on the value of risk as in the area of Nusa Dua Resort indicates that the level of threats, vulnerabilities and capacities in the region Mandalika Resort shows the low category. However, after the value of the risk and the weight of the parties analyzed the level of interest was shown that the region as a whole Mandalika Resort (Level I) has a 0.29 IPR, IPR stage with the idea of 0.152; IPR feasibility phase of 0,067; IPR commitment phase of 0,036; IPR construction phase of 0.026; IPR management phase amounted to 0,010. Risk factors which receive priority handling and continuous monitoring are: the risk of site selection and land ownership, risk analysis of design, marketing agreements risk, the risk of the project budget cost control and risk financing for development targets. By IPR of 0.291 means that the overall level of risk of development of the area Mandalika Resort unacceptable (IPR> 0.24) and the development of the area Mandalika Resort has not been feasible to be developed or constructed. So as to be able to implement the development of identified priority risk areas should receive treatment (mitigation) and to gain control of the risk priority index (IPR) in the category of risk is acceptable.

#### VII. CONCLUSION

Sources of risk consists of 7 (seven) sources, namely; land development, design, financing, entitlement, construction, and management. Further risk factors are identified, the level of hazard, vulnerability, capacity at any stage of development properties. Property development process that involves a lot of resources and lasted for a long time and requires a risk-sensitive risk management practices in a systematic and responsible. Risk management model. Risk management model in this study can be applied to property management projects to help stakeholders make the decision to invest in property. This model can provide a decision to the parties, especially developers whether the activity can be continued or not ketahap next. So the loss especially in the management of the property can be anticipated early start from the idea stage initiation, feasibility, commitment, construction, and management.

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